



OCEAN-Connect gFax

EasyLink OCEAN-Connect gFax

A reliable, high-quality store-and-forward graphical fax shore-to-ship service

Overview

OCEAN-Connect gFax is a specialized store-and-forward fax service for Inmarsat terminals. Our gFax service offers the combined strengths of EasyLink's global terrestrial fax network and the satellite-based capabilities of Stratos. It is a high-quality fax service that minimizes the use of expensive satellite links. It also provides onward delivery using low-cost terrestrial routes, and offers automatic retries to busy numbers.

When sending a fax to EasyLink, it flows over our private network to our fax server located at the Stratos LES. The fax server then contacts the ship via satellite, therefore delivering the message quickly, while maintaining a high quality connection.

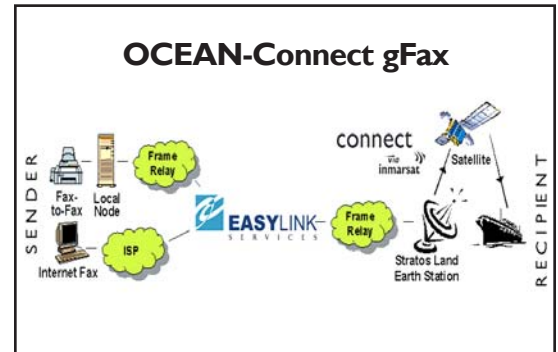
Shore-based users also benefit from our ocean-hunting feature. If the ship to which the fax has been sent cannot be located in the specified ocean region, the service automatically searches all four ocean regions to deliver the message.

Easier and more efficient faxing

Sending faxes can be frustrating and time consuming. The OCEAN-Connect gFax service offers a range of attractive facilities to make faxing easier and more cost-effective. For instance, each account can be configured with its own retry pattern, so you choose how long we will automatically retry messages: this can be for up to 24 hours if you wish.

The Message Expiry option allows messages that have not been delivered within a specified time to be cancelled automatically: we then send a non-delivery notification back to you.

Shore-based users can send graphical faxes to ships, from a fax machine or via the Internet as e-mail with attachments. You can send to ships, terrestrial locations or a mix of both. In addition, the service has its



Our fax server, located at the Stratos LES, contacts the ship via satellite, therefore delivering the message quickly, while maintaining a high quality connection. Using OCEAN-Connect gFax provides better control of your fax message transmission and costs.

own Remote Database Management software, which enables management of broadcast lists: alternatively, Internet users can send the list as an attachment. All messages are automatically retried; and message delivery notices are sent for all messages.

One point of contact

As an EasyLink OCEAN-Connect gFax customer, you receive invoices from one supplier - us. We take responsibility for every aspect of the cost of satellite communications, so your bill includes both message and Inmarsat airtime costs all in one price. Each invoice provides detailed information on each message, so you can monitor costs effectively.

Departmental billing and reference numbers

This feature allows the ship manager, for instance, to allocate departmental billing codes by message. The invoice is broken down by department, allowing the billing of costs to third parties such as agents, owners and even individual crew members.

Users can also allocate their own reference numbers to each message as well as a departmental billing code. This helps them to apply costs accurately to specific jobs or to customers.

Track messages and manage costs

The reports and journals available for our gFax service include acknowledgement and receipt notices, delivery and non-delivery notifications, summary reports and end of day reports. All reports and journals show the message reference number, and they can be delivered to either a fax machine or the vessel's Inmarsat C receiver.

OCEAN-Connect gFax provides full message traceability, along with full delivery confirmation. In the event of a message not reaching its destination, we return non-delivery notifications free.

Seamless service

The gFax service is unique in that it simplifies satellite communications management. EasyLink is your sole point of contact; managing the entire process from the moment the message leaves the ship to providing delivery confirmation. And, by taking on end-to-end responsibility for the message, we dramatically simplify your message management. Working with Stratos, EasyLink takes overall responsibility for support, service and billing.

Quality connections improving efficiency

By uniting the Stratos and EasyLink networks via a high quality link, our gFax service makes messages faster, more efficient and less prone to delay. The high quality link between ship and shore gives reliable message delivery, so money is not wasted on expensive resends. The dedicated link between EasyLink and Stratos eliminates the public telephone component, giving higher throughput and a more dependable service.

About EasyLink Services Corporation

EasyLink Services Corporation is a leading global provider of services that power the exchange of information between enterprises, their trading communities, and their customers. EasyLink's networks facilitate transactions that are integral to the movement of money, materials, products, and people in the global economy, such as insurance claims, trade and travel confirmations, purchase orders, invoices, shipping notices and funds transfers, among many others. We help over 20,000 companies, including over 400 of the Global Fortune 500, become more competitive by providing the most secure, efficient, reliable, and flexible means of conducting business electronically.

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